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VOL. 9 NO. 6

NATIONAL NEWSLETTER

DECEMBER 2003

PRESIDENT'S REPORT

By Lorin Rubbert

As you read this, I hope that you are as happy as you can be. Remembering that you usually don't get to choose the circumstances or weather, but you always get to choose how you're going to react to it.

The 2003 CAAA Board of Directors meeting in Ottawa was very productive. It became clear early in the week our past meetings in Ottawa were having an impact on how the regulators and bureaucrats were viewing our association.

I believe they now view us as a more professional group that will show up to work and not go away until expected results are achieved.

These accomplishments would not be possible if past and present boards had not shown up for the task at hand. Of course having our association managed efficiently by our office staff so we can follow through with our resolve is instrumental in the CAAA's success. My thanks to all of the directors and Jill Lane and her competent staff, Susan O'Loughlin, Nicole Kelly and Isabel Soto.

In Ottawa when the board met with Transport Canada on the issue of transporting fuel, the board was updated on the upcoming changes. On further questioning, it was discovered there may be some flexibility in the system, where we may be able to use our Bowsers and fuel trucks if we comply with and qualify our tanks. This will be pursued by the CAAA office so stay tuned for future updates.

In addition, during a meeting with Transport Canada on operations and maintenance, they were very receptive to some of the challenges our members were having with their operating and maintenance manuals. They

agreed to review the process they approve CAAA manuals.

Had we not shown up as a board, none of this could or would have happened. Our scheduled meeting every autumn, and the willingness we display to work as a group toward common goals, indicates our association is pro-active. There may be other opportunities toward more self-governance for our group of aviators; we will keep you informed of progress.

Transport Canada is very interested in working with us toward safety programs. One of the more interesting projects we may be working on is the wire watch program. This program is initially planned to be in conjunction with Sask Power. The data will be collected and gathered in confidence. When we have enough data a safety program could be developed that could help us avoid the pit falls of wire strikes. Also, it will provide Sask Power with information they need to safely enter a field that has been treated with the various forms of crop protection we apply. To make this work we need you the members to participate and everyone benefits.

The spray clinics we stage throughout the province each year are instrumental in keeping our planes operating at peak efficiency. It also illustrates we are responsible in our methods of applying crop protection and this is a necessary process to get new registration and keep old registrations by air.

Having our group centrally organized is critical in achieving all of this, and with ongoing education toward recertification of licenses, I'm sure you can appreciate how this will take place.

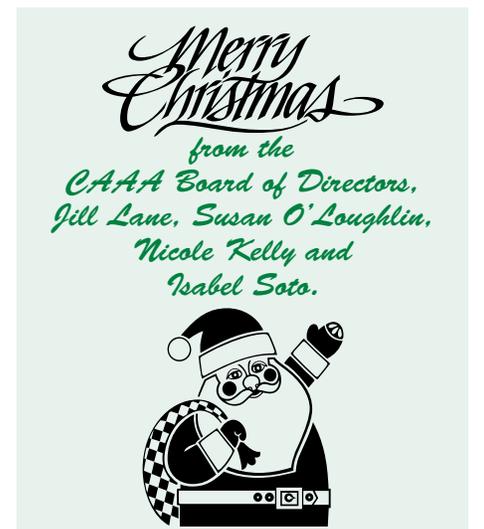
I have only listed some of what the association is doing for this industry.

What I'm trying to do is to show you why you need to keep this association strong. You can only do that by being a member. We believe we have shown with our actions through the workings of the CAAA, we are deserving of your support.

So, if you aren't currently a member or if you are currently a member – please send in your membership fees.

One final note – we cannot stress the importance in completing the business survey. The results are confidential and will provide invaluable information for your company. It also helps the CAAA office with government lobbying and programs that provide support to the aerial application industry. The survey will be sent to you in January. Take a moment to complete the survey, you won't regret it.

Thanks to all who made a difference with their involvement. I wish you all Peace and Joy.



PROVINCIAL REPORTS

ALBERTA

Peter Hansen

The winter season has left Alberta under a good blanket of snow, a welcome change from the dry fall we were experiencing at the time of the last newsletter.

The 4A's have just completed the annual meeting November 17 and 18th in Red Deer. Four sessions for recertification credits were well attended by members from Alberta and Saskatchewan. A portion of the 4A's annual meeting addressed issues such as the importance of the CAAA business survey, operator conduct complaints, airport use guidelines and a short report on the S.E.A.T. program in Alberta. We also have several new board members and James Spence assuming the position of President.

The Wild Rose Fund held their annual meeting during the same time. A committee has been formed to study the possibility of forming one fund with the Prairie Protective Fund or to leave them as two separate funds. The Fund had a fairly good year with only one known claim to date. The Board remains the same as last year.

Planning for the CAAA conference February 19 – 21, 2004 at the Westin in Calgary, is basically complete with all speakers confirmed and the program finalized. For anyone wishing to participate the 4A's are planning a snowmobile trip immediately following the convention. For anyone wishing to do some skiing while in Calgary, it will be prime ski season in the Banff, Lake Louise area. The Calgary conference should be a great location to bring the family to combine with a winter holiday.

I'll look forward to seeing you all in Calgary in February and I would like to wish everyone a Merry Christmas and a Happy New Year.

“
There is no way to avoid the birds in the air, but the pilots can avoid being where the birds are.

”
JEROME A. JACKSON

SASKATCHEWAN

Ted Anderson

One hundred years of flight was the theme of the Wings of Saskatchewan conference held in Regina, November 6-8, 2003. The joint conference made us a more integral part of the Saskatchewan Aviation Council. We now have several directors on their board.

I would like to thank all those involved in organizing the conference. Learning about the pioneers of aviation was a highlight of the weekend.

Many of the sessions focused on the history of aviation in Saskatchewan. Unfortunately the history of aerial application was very limited since we have very little of our history documented. This is something we need to do before it is forgotten. The project could be coordinated by our associations, either provincially or on a CAAA level. If we work together on this initiative it would not be such a monumental task and our history would be preserved. This is something we will be discussing at our upcoming meetings.

We will be having more aerial applicator specific sessions at our annual meetings in the future as we implement the credit system for pesticide license recertification. This was somewhat overlooked this year as the theme was history.

I have enjoyed my term as President of the SAAA. It certainly has been an eventful two years. Each director brings with them diverse expertise and experience. It is this uniqueness that helps build well-rounded representation for our association. Unfortunately, we are only strong if we display a cohesive and united voice. At times we have to set aside our differences for the betterment of our association.

In closing I would like to wish everyone Seasons Greetings and all the best for the New Year.

A huge thanks to Jon Bagley for his ongoing commitment to the CAAA for his time, effort and dedication as a board of director for the CAAA over the past ten years.

MANITOBA

Ed Spence

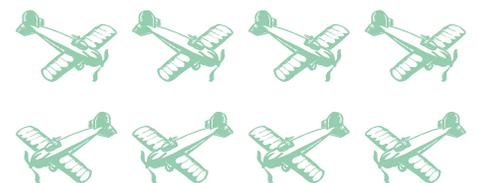
Hello from Manitoba! When Matt asked me if I would write the newsletter article this month, I took a browse through last October's newsletter and wow, what a difference. October 2002 was very wet in Manitoba with October 2003 just the opposite. The 2002 harvest was really challenging to get crops off the field, whereas 2003 was one of the best, with crops coming off in great condition.

The 2003 spray season for some Manitoba operators was one they hope they never have to experience again. It seemed to be Manitoba's year for bent iron, but for every bad thing, there is something good. That being of course there were no injuries. Iron can be replaced thanks to our insurance fund. For many operators 2003 was a good year with bumper crops, which made for a good fungicide run in the eastern side of the province. The operators on the western side of the province had a decent run with grasshoppers, flea beetles, seed weevils etc. The pre-harvest Roundup season however was poor throughout the whole province.

Operators involved in firefighting had an excellent season with the numerous fires in northern Manitoba.

Manitoba held its fall meeting in Portage la Prairie, November 6, 2003 and members were brought up to date on our financial position by Nelson Almey; our membership numbers by Bob Hill; a CAAA update by John Bodie and Matt Bestland; and Keystone and CAIR insurance fund updates by Bob Morse. At the end of the meeting Jon Bagley informed the members he was resigning his position as vice president of the Manitoba executive and also resigned his position on the CAAA board. Reg Friesen was elected to fill Jon's position as vice president of the MAAA. A sincere thanks Jon for all of the excellent contributions he has provided to both the Manitoba and the Canadian Association's. Words cannot express our gratitude!

In closing, I hope everyone has a safe and joyous Holiday Season and I look forward to seeing everyone in Calgary.



WCAAA Message

Jen Kinniburgh

As this newsletter goes to print, the leaves have fallen, and the first signs of winter are here. This is the time of year most operators are busy preparing for next season, whether it be fixing equipment, brainstorming, or taking a well deserved rest!

The off season means convention time is here as well. I will be attending the NAAA convention in Reno from December 8 – 11 and am looking forward to it; the first NAAA convention I will have attended. I hope to take in some of the WNAAA program as well, and in doing so can possibly bring back some good ideas and implement them to the WCAAA.

As many of you are aware, the CAAA Annual Conference and Trade Show will take place in Calgary from February 19 – 21, 2004. The WCAAA will have a program immediately following our Annual General

Meeting, scheduled on February 20 from 2 - 4. The program is still in the planning process, and once confirmed, an e-mail will be sent out. I strongly encourage all ladies to attend, as this will help to ensure there will be a program offered in years to come.

The Christmas season is fast approaching, and as the days get shorter, and the temperature cooler, it amazes me how quickly 2003 is coming to a close. It feels like it was only a few weeks ago I watched my Dad taxi down the runway with his first spray load of the season. As the years go by, it is becoming more and more apparent the saying "time stands still for no one" rings true. The key is in trying to keep up, while at the same time taking a moment to see why we're running in the first place.

I wish you all a wonderful holiday season, and a happy and healthy New Year.

Calendar Of Events

NAAA Conference & Trade Show

Silver Legacy Hotel, Reno, NV
December 8-11, 2003

SAAA AGM

Saskatoon Inn, Saskatoon, SK
October 28 - 29, 2004

CAAA AGM – 2004

Westin Hotel, Calgary, AB
February 19 - 21, 2004

MAAA Spring Meeting

Portage la Prairie, MB
March, 2004

MAAA Fall Meeting

Portage la Prairie, MB
November, 2004

CAAA AGM – 2005

Vancouver Hotel, Vancouver, BC
February 24 - 26, 2005

SAAA AGM – 2005

Temple Gardens Mineral Spa
Moose Jaw, SK
November 3, 4 & 5, 2005



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Beyond Forest Protection: Protecting Human Populations From The West Nile Virus (WNV)

SOPFIM's expertise called upon to carry out government's plan for controlling WNV

During the summer of 2002 Quebecers had another reason to try and avoid mosquitoes. Not only is the bite of the infamous mosquito unpleasant, it can now also transmit West Nile Virus, also known as "WNV." This virus is principally found in the Corvidae family of birds (the American crow, the common raven, and the blue jay), which mosquitoes may bite before they actually bite people. Although WNV did not reach Québec until 2002 and only 19 cases of WNV have been confirmed (of that number, two cases resulted in death), the Québec ministère de la Santé et des Services sociaux (MSSS) has nonetheless declared war on WNV, undertaking a vast prevention program beginning last spring. This led to SOPFIM being entrusted with the mandate to supervise preventive treatment in those areas where the majority of cases occurred last year, namely, Montreal, Laval, Longueuil, Blainville, Saint-Eustache, and Deux-Montagnes. Later, Saint-Jean-sur-Richelieu was added to these areas. The 2002 surveillance data indicated that, in Québec,

WNV is primarily transmitted by mosquitoes of the Culex genus. As a result, SOPFIM has been supervising two separate applications of specific larvicides in targeted areas having an initial surface area of more than 270 km² (excluding buffer zones). First, in April, natural sources of infestation were treated with B.t.i. in order to reduce the populations of species of mosquitoes other than those belonging to the Culex genus; they are active during the spring and can amplify the disease. A total of 8,300 ha of the targeted areas have been treated and 33% of these were done by air with granule larvicide's. Two Piper Pawnee, one Bell-47 and one Hughes 300 did approximately 160 missions to complete this phase of the program. Between one and four applications were needed according to the larvae activity. Then, between June 11 and September 5, nearly 115,000 catch basins were treated three times with another larvicide called methoprene, which is used because of its greater effectiveness in environments that have a high concentration of organic materials, such as catch basins. Catch basins were targeted because they are a preferred environment of mosquitoes in search of stagnant waters in which to lay their eggs. Later in September, a total of 50,000 catch basins were added to control mosquito population in other targeted area. When applied according to the doses prescribed for eradicating mosquitoes, methoprene is considered to pose no significant risk for humans or other mammals. In addition, this product does not persist in the environment; it degrades rapidly in water and can be broken down by sunlight and micro-organisms.

SOPFIM's summer 2003 mandate

Awarding application and spraying contracts and supervising this work. Maintaining a coordination / call centre for answering questions from the public related to spraying treatments and the environmental impacts of the larvicides being used. Coordinating activities with municipal authorities and regional public health directorates.

- Supplying the MSSS-run integrated information management system with news regarding the progress of application work and the effectiveness of treatments
- Managing insecticide products (purchase, storing, and distribution)
- Obtaining the authorizations and government orders required to carry out its work
- Providing geomatic support and preparing and supplying all required cartographic documents
- Performing insecticide product quality control
- Performing audits, on an as-needs basis of spraying efficacy and environmental monitoring
- Planning and readying the commissioning of equipment and products used in the application of adulticides if so requested by MSSS
- Performing bioassays in order to determine the minimum amounts of products that can be used effectively
- Making recommendations to the MSSS regarding fields that require the benefits of research and knowledge acquisition efforts.
- Preventive applications are intended to appreciably reduce risks of exposure to the virus for both humans and birds, but they are unable to eradicate such risks. That is why citizens should always remember that the normal measures used to combat mosquitoes remain the best form of protection from insect-borne diseases in their immediate environment.

In 2003 in Québec, 17 human cases recovering from the WNV were recorded, 0 deaths, 88 positive mosquito pools and 850 dead birds.

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NAV Canada Fee Increase

Revised from the New Horizon's August Issue

In 2000, the Canadian Aerial Applicators Association successfully lobbied NAV Canada to reduce annual charges for aerial agricultural registered aircraft. Originally the NAV Canada annual minimum fee was \$300.00 for an aircraft over 3 metric tonnes. Due to the CAAA's efforts, the fee was reduced to \$58.00. This was a \$242.00 reduction per aircraft per year.

On July 21, 2003 Nav Canada announced a fee increase to ensure continued safe and efficient air navigation services. As of March 2004, the following annual fees for aerial application aircraft will be in effect;

Annual Charge (1)

Weight - MTOW (metric tonnes)	Base Rate Effective March 1, 2004	Rate Adjustment Effective March 1, 2004
0.617 - 2.0	\$ 64	\$ 1
over 2.0 to 3.0 (restricted to aerial agricultural spraying)	\$ 64	\$ 1

1) This is also the annual minimum charge for propeller aircraft over 3.0 metric tonnes restricted to aerial agricultural spraying.

In addition, the following daily charge rates are in effect for an aircraft over 3 metric tonnes, effective August 1, 2003.

Daily Charge (2) For Propeller Aircraft

Weight Group(3) (metric tonnes)	Base Rate Effective August 1, 2003	Rate Adjustment Effective August 1, 2003
over 3.0 up to 5.0	\$ 32	\$ 1
over 5.0 up to 6.2	\$ 64	\$ 1
over 6.2 up to 8.6	\$ 262	\$ 5

2) This charge applies at aerodromes with a flight services station/center or an air traffic control tower. Aircraft operators also have the option of being billed the movement-based charges (Terminal and Enroute) on a flight-by-flight basis.

3) The daily charge also applies to higher weight groups at higher rates.

NAV CANADA provides an exemption for certain flights conducted exclusively as aircraft test flights. Further information on NAV CANADA service charges may be found in their Customer Guide to Charges, located on their website at www.navcanada.ca.



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Happy Holiday Greetings to You
and Yours from Allan, Cheryl and
the Entire YAS Team

Riddle:

What row of numbers
comes next?

This is a tough one!

1
11
21
1211
111221
312211
13112221

Answer on page 12

“
**Success means doing
the best we can with
what we have.
Success is in the
doing, not the getting
– in the trying, not
the triumph.**

”
WYNN DAVIS

Watch for the CAAA
Business Survey
coming in January, 2004.

Complete it and
see the benefits the
information will provide
for your company.

2004 CAAA Annual Conference & Trade Show February 19-21, 2004, Westin Hotel, Calgary, Alberta

“Finding the Balance”

Thursday, February 19, 2004

8:00 a.m. - 12:00 p.m.	Optional Training Seminar
1:30 p.m. - 4:00 p.m.	CAIR Safety Seminar
4:00 p.m. - 5:00 p.m.	CAIR AGM (part I)
7:30 p.m. - 11:00 p.m.	Ice Breaker “Who Said That?” – Damien James <i>Sponsored by Dow AgroSciences Canada Inc.</i>

Friday, February 20, 2004

8:00 a.m. - 8:30 a.m.	Continental Breakfast
8:30 a.m. - 10:15 a.m.	CAIR Annual General Meeting (part II)
10:15 a.m. - 10:30 a.m.	Coffee Break <i>Sponsored by Univar Canada Ltd./Phosyn PLC</i>
10:30 a.m. - 12:00 p.m.	Small Business Dynamics & Stress Workshop <i>Gordon Colledge, Advance Communications</i>
12:00 p.m. - 2:00 p.m.	WCAAA Scholarship Lunch <i>Mr. Thomas W. (Tim) Morgan, Senior Vice President and Co-Chief Operating Officer, WestJet</i>
2:00 p.m. - 4:00 p.m.	WCAAA Annual General Meeting & Program
2:00 p.m. - 5:00 p.m.	Exhibits Open Coffee Break <i>Sponsored by Univar Canada Ltd./Phosyn PLC</i>
6:00 p.m. - 11:00 p.m.	Dinner at Olympic Park Bobsled Ride, Skiing or Tour <i>Sponsored by Syngenta Crop Protection Canada, Inc.</i>
11:00 p.m. - 1:00 a.m.	Hospitality Suite <i>Sponsored by Air Tractor, Inc.</i>

Saturday, February 21, 2004

8:00 a.m. - 9:30 a.m.	Continental Breakfast & Coffee with Exhibitors <i>Coffee Break sponsored by Greening Aviation Claims Inc.</i>
9:30 a.m. - 10:45 a.m.	Pesticide Toxicology <i>Dr. Jeremy Beach, M.D., University of Alberta</i>
10:45 a.m. - 12:00 p.m.	With Vision There is Hope <i>Bruce Vincent, Provider Pals</i>
12:00 p.m. - 2:30 p.m.	CAAA Annual General Meeting with lunch
2:30 p.m. - 4:30 p.m.	Coffee & Exhibits Open <i>Coffee Break sponsored by AgResource</i>
6:30 p.m. - 7:00 p.m.	Hosted Reception
7:00 p.m. - 11:00 p.m.	Awards Banquet & Auction
11:00 p.m. - 1:00 a.m.	Hospitality Suite <i>Evening sponsored by Bayer CropScience Canada Co.</i>

Babysitters Needed at AGM

If you are bringing along a child 12 years or older that may be interested in babysitting during the AGM, please contact the CAAA office.

Register On-Line

Visit our website at
www.CanadianAerialApplicators.com
and register for the conference on-line.
The site is secure so you can use
your Visa or Mastercard.

WCAAA Scholarship

Just a reminder!

The Women of the Canadian Aerial Applicators Association (WCAAA) along with Queen Bee Air Specialties, Inc and the Scott Kinniburgh Memorial Contributors are pleased to offer the Scholarship Award Program. If you require an application form, please contact the CAAA office at 780-413-0078. Submission deadline to the WCAAA is no later than December 31, 2003.

CAAA Awards

The Canadian Aerial Applicators Association is accepting nominations for the following annual awards:

Award of Excellence – Recognizing an individual's contribution to the betterment of agricultural aviation in Canada.

The Ace Award – Presented to a pilot with five years or less experience who demonstrated great tenacity and willingness to accept "any position around the hangar that may lead to a flying job" in their quest to become a professional Ag-Pilot.

The Jumpseat Award – For an individual, group or allied member who through personal effort and dedication has made a substantial contribution to the agricultural aviation industry and the CAAA.

Wings of Agriculture Award – For outstanding professionalism in agricultural aviation by an active member of the association.

M.V.P. Award – Presented to a non-flying individual support staff person of a CAAA member who demonstrates an outstanding contribution to the teamwork approach of an aerial application operation in Canada.

The CAAA Pilot of the Year – Presented to an active CAAA individual member who is a pilot with more than 5 years experience and has demonstrated dedication and professionalism throughout their career as an agricultural pilot.

CAAA members wishing to nominate a fellow member for one of the awards are requested to complete the enclosed forms and submit to the CAAA office by December 31, 2003. Awards will be presented at the 2004 Annual General Meeting in Calgary, February 19-21, 2004.

Services Available for CAAA Members

On-line Pilot and Aircraft Registry:

The CAAA website features a special registry for members to post pilot availability for employment, aircraft rental or leasing opportunities, aircraft for sale or purchase and products or services for sale

Material Distribution:

With the use of email broadcasts, Corporate, Individual and Allied members quickly receive time-sensitive and urgent material.

CAAA New Horizons Newsletter:

Distributed every second month; the newsletter contains informative articles, industry information and reminders plus classified advertising.

CAAA Annual Membership Directory:

Produced each spring; contains important contact information for each member.

CAAA Annual Wall Planner:

A year at a glance; the CAAA Wall Planner contains information on important dates to remember.

CAAA Website:

The newly updated CAAA website contains information to assist current and potential members. Check it out at www.CanadianAerialApplicators.com.

Classified Advertising:

Available to all members in the New Horizons newsletter and on the CAAA website.

Pilot Registry Program:

Assists pilots find viable permanent and temporary employment and assists operators locate a pilot.

LCD Projector:

An LCD projection unit is *available on loan* if you have an industry related presentation to make. Please contact the CAAA office.

Producer Presentation:

The CAAA office has product presentations available on CD.

Educational Presentation Kits:

Designed for producer groups, manufacturers and the general public.

For information regarding any of the above CAAA services, go to www.CanadianAerialApplicators.com.

Iskwatikan Lake Lodge

John & Shirley Bodie and Jason & Kerri Gross purchased a wonderful auction item at the CAAA AGM last February – a four-day trip to Iskwatikan Lake Lodge. Generously donated by Fran de Kock from Battleford Airspray, Fran was able to join his guests during their visit this fall. Iskwatikan Lake Lodge is located in northern Saskatchewan 50 statute miles north of LaRonge. The fishing was superb, the weather fantastic and the hosts were fabulous.



John appears relaxed as he enjoys a nice break from reality.





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Tough Bug Summer — Hats Off to Applicators!

Dow AgroSciences extends a big thank-you to all the aerial applicators who worked hard last summer to control insect pests in one of the worst infestation years in memory.

“Based on conditions in 2002, the industry expected significant insect infestations,” says Barb Bjorkeland, Senior Sales Specialist with Dow AgroSciences Solutions Center in Calgary. “Even so, no one could have predicted the high number of infestations. Aerial applicators were called out to control an unusually high number of insect pests that also included a new insect.”

Beet webworm, the new insect pest, showed up in Alberta, Saskatchewan and Manitoba. Heaviest infestations occurred in areas where weeds went uncontrolled in 2002.

Lygus bugs benefited from the 2002 drought in Alberta and Western Saskatchewan. Cutworms and flea beetles added to the pest problem, and even sawfly, a long-forgotten pest, returned to fields to cause destruction.

Grasshoppers, however, mounted the biggest assault. Hot, dry conditions in 2002 led to high numbers of eggs in the soil. Extremely dry conditions in some areas reduced the presence of a fungus that parasitize grasshoppers.

Research scientist Dan Johnson of the Agriculture and Agri-Food Canada Lethbridge Research Centre reportedly counted more than 1,000 grasshoppers per square meter at Youngstown, Alberta. The grasshopper range also changed. Some species showed up in areas where they have rarely been a problem. Once common in southern Alberta, migratory grasshoppers are now rare there, but are becoming more common near Edmonton.

The lesser migratory grasshopper was observed near Barrhead, Alberta. This is the same species that ravaged Alberta and Saskatchewan in the 1930's and was dominant in southern Alberta in the mid 1980's. A big problem with the lesser migratory grasshopper is that it attacks not only cereal crops and grass but also canola and other broadleaf crops.

“The insect onslaught meant many growers had to base their insecticide application decisions on multiple insect pests present in the field,” says Bjorkeland. “For example, some canola fields may have had beet webworm, grasshoppers, diamondback moths, lygus bugs and cabbage seedpod weevil. And the insects were often various sizes. Even with one of these pests in a field, control became crucial. In many cases, growers needed repeated applications due to insect pest reinfestation.”

Consistent efforts

“In a tough year that tested the flying and business resources of applicators across the Prairies, we did our best to support the aerial application business and reduce stress,” says Bjorkeland. “We were able to meet unprecedented product demand with a consistent and steady supply of Lorsban* 4E thanks, in part, to a formulation that is consistent across North America. Dow AgroSciences was able to direct supplies areas where they were needed most.”

To combat the insect pest onslaught, Lorsban 4E was the number one choice in western Canada. Aerial applicators stepped up to the plate and provided effective and safe applications of Lorsban 4E in very hectic and stressful conditions.

“The product's three modes of action – contact, inhalation and ingestion – helped to provide effective control at all stages of grasshoppers, from nymph to adult, even when air temperatures were hot,” Bjorkeland says.

Many aerial applicators made use of the knowledge available through Dow AgroSciences field sales reps and the Dow AgroSciences Solutions Center. “In order to be prepared for ‘scramble’ years like 2003, we provide Dow AgroSciences resources with the knowledge they need to help farmers control insect pests,” she says. “For emergencies, Dow AgroSciences also has trained emergency response technical advisors on call 24 hours a day.”

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One One

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